

STRAITS LAW Advocates & Solicitors

“Lantone Systems has provided truly excellent service ever since we started working with them. They took a very systematic and thorough approach towards addressing the issues we were facing with our IT infrastructure and telephony systems, and delivered cost-efficient and cost-effective solutions that fulfilled all of our requirements.”

Straits Law Practice LLC: Real Solutions to Issues

Over the years, the firm has developed into a leading full service law firm, delivering quality legal solutions. Today, we are proud of having earned a reputation as the go-to firm for quick, effective legal solutions.

Straits Law Practice LLC offers a broad and comprehensive legal service in areas such as Litigation, Conveyancing and Corporate Practice, and its legal personnel boasts expertise in South Asia and East Asia jurisdictions.

The multinational law firm required a new telephony system which can be scaled up quickly to complement its rapidly expanding operations. Straits Law also needed to ensure its IT infrastructure is in good shape, with the capacity necessary to support a growing enterprise.

The Problem

- 1 Straits Law previously relied on a subscription-based telephony system, which was not sustainable in the long run. This meant that the law firm needed a solution that was cost-effective.
- 2 Straits Law also needed an up-to-date IT infrastructure that was easily scalable to future growth, in order to facilitate the advancement of its expansion plans.
- 3 This in turn meant the law firm needed to acquire a higher level of IT expertise that is capable of providing reliable support for the new infrastructure, in order to ensure a smooth transition period in the long term.

The Proposal

Why Lantone Systems Was Chosen

Straits Law had previously engaged Lantone Systems to deliver a solution, which was completed with a projected ROI of less than a year from the date of installation. Thanks to this impressive performance, the law firm sought Lantone again to carry out this project.

Lantone's Solution

Our engineers took over the maintenance of Straits Law's system, and carried out a thorough analysis to determine the resources the client would need in the future. With this data, Lantone designed a network based on a virtual environment, completing the design phase by 2015, after which our engineers carried out the deployment.

The Outcome

The deployment of the virtually-hosted IT network was completed, with cloud-based features such as data backups, email archival, anti-spam functions etc. incorporated as per the specifications of Straits Law Practice LLC.

After the implementation of the new IT infrastructure, Straits Law retained Lantone Systems as the external IT support for the infrastructure as well as its end users on a 24/7 basis. Our engineers continue to carry out network monitoring services to ensure the integrity of Straits Law's network, and provide network security so that our client's critical data remain in safe hands.

About Lantone Systems Pte Ltd

Since 1998, Lantone Systems has established itself as a leading industry player in the provision of IT solutions for MNCs and SMEs alike. We are equipped to offer a broad range of solutions that are tailored to meet the **Computing, Network, Telephony,** and **Infrastructure** needs of your organization. We take pride in creating highly efficient and resilient IT environments for our clients, allowing their enterprises to stay competitive and perform to their fullest potential.

For more information, please visit <http://www.lantone.com.sg>